

TABLET2CASES KEYBOARD TROUBLESHOOTING MANUAL

Before first use charge the keyboard for 3-4 hours before trying to connect and pair it with the device.

When using the Infinite Executive Keyboard, the following issues may be easily solved by using these steps:

Scenario 1: “Oh, I cannot pair the keyboard with my Tablet/iPad/iPhone/Phone!”

Solution A: Check if the battery is low. When the battery is low, the “Blue” LED light will keep flashing. Please charge the Keyboard immediately and try again.

Solution B: Check if the case is powered “on” AND press the “” button (if the Bluetooth icon is on the “C” key, you’ll need to press Fn+C at the same time.)

Solution C: Don’t use Bluetooth keyboard when charging

If the user charges the keyboard via 5V adapter, this can cause a voltage over load and will not allow simultaneous charging and use of the keyboard.

Solution D: Ensure the password for pairing is Correct

Scenario 2: “I connected Bluetooth keyboard with my device, but it still doesn’t work”

Solution A: Bluetooth keyboard supports memo, texting, email, iMessage, Keynote, Pages, Numbers and tons of apps, and even some media keys (“see the top blue buttons” FN+keys to activate)



But please don’t type at the Home page, as it cannot activate any apps if you don’t press any combine keys

Solution B: Battery is fully charged? Before using the keyboard, please make sure it’s fully charged.

Solution C: Ensure you have been connected with right device and right keyboard. There are many Bluetooth keyboards; maybe you accidentally connected to another in range.

Scenario 3: “OH, the keycap has fallen off, it is defective!”

Solution A: Hold on! Our keycap can carry 3 Newton force (that’s the force you use to open one can of soda) and it’s easy to reassemble. Just put the keycap to the right position and press until you hear it click.



Scenario 4: “Keyboard didn't type the keys: M, I, O, 8 and 0, etc.”

Solution A: When the battery is low, some keys may be slow to react. Please charge the case completely and try again.

Solution B: If it still doesn’t work after fully charged, then please notify us.